

ISO 9001:2015 Transition Gap Analysis

Transition Guidelines

Clauses of ISO 9001:2015	Corresponding Clauses of ISO 9001:2008	Content of changes <i>Guidelines for Transition</i>
...		
4.4 Quality management system and its processes	4 Quality management system 4.1 General Requirements	<p>Two additional stages of the QMS process approach implementation:</p> <ul style="list-style-type: none"> - distribution of responsibility and authority (4.4.1.e); - actions to address the risks and opportunities (4.4.1f) <p>Additional requirements to:</p> <ul style="list-style-type: none"> - 'maintain documented information to support the operation of its processes;' (4.4.2.a) ('Documented Procedure' in ISO 9001:2008); - 'retain documented information to have confidence that the processes are being carried out as planned' (4.4.2.b) ('Records' in ISO 9001:2008). <p><i>In the 'Documented information' QSP, develop unified format of documented procedures that describe QMS processes.</i></p> <p><i>In this format, cover all stages of the process approach implementation (cl. 4.4), including the distribution of responsibilities and authorities, and actions to address the risks and opportunities. In addition, the format should include the list and types of mandatory records (journals, databases, etc.).</i></p> <p><i>In the Process description, it is appropriate to provide a schematic representation of the process (cl.0.3.1 Fig. 1).</i></p>
...		
5.1.1 General	5.1 Management	Important! Increased demands for leadership. Additional requirements to <u>demonstrate leadership</u> and to ensure:

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	Commitment	<ul style="list-style-type: none"> - that quality policy and objectives are compatible with the strategy and context of the organization (this is an indirect requirement for the strategy) (5.1.1.b); - integration of QMS requirements into business processes (5.1.1.c); - promoting the use of the process approach and risk-based thinking (5.1.1.d); - staff involvement (5.1.1.h); - supporting other management roles to demonstrate their leadership (5.1.1.j). • <i>Conduct Management training on the new version of ISO 9001:2015. Emphasize on increased demands for management to demonstrate leadership;</i> • <i>Indicate Management leadership in the next revision of 'Quality Policy';</i> • <i>Introduce 'Management Review' process into the Company's strategy development.</i>
...		
8.2.1 Customer communication	7.2.3 Customer communication 7.5.4 Customer property	<p>Additional requirements for the processes of customer communication are related to:</p> <ul style="list-style-type: none"> - handling and control of consumers' property (8.2.1.d); - establishing specific requirements for contingency actions (8.2.1.e) <p>(In ISO 9001:2008 the ` 8.2.1.d' requirement was in the section 7.5.4 `Customer property)</p> <p><i>Add 'Emergency actions' section to the consumer contract.</i></p> <p><i>For the section 8.2.1 of QM, take into account the combining of clauses 7.2.3 'Customer communication' and 7.5.4 'Customer</i></p>

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		<i>property' under the version of ISO 9001:2008</i>
...		

Color coding	Important!	Highlights the specific differences, which draw attention of ISO and IAF (International Accreditation Forum)
	<i>[Text]</i>	Recommendations and guidelines for transition from ISO 9001:2008 to the ISO 9001:2015 requirements
	'[Text]'	Text quoted from ISO 9001:2015

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