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Quality System Procedure

QSP 10.2-01

Subject: Corrective Action

Content

- 1.0 Purpose
- 2.0 <u>Scope</u>
- 3.0 Responsibility and Authority
- 4.0 Procedure
- 5.0 Criteria and Risks of 'Corrective Action' Process
- 5.1. Criteria

5.2 Addressing the risks and opportunities

- 6.0 <u>Documented information of process 'Corrective Action'</u>
- 7.0 Revision History

QSF 10.2-01-01 CAR form

QSF 10.2-01-01 CAR list

Date



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Quality System Procedure

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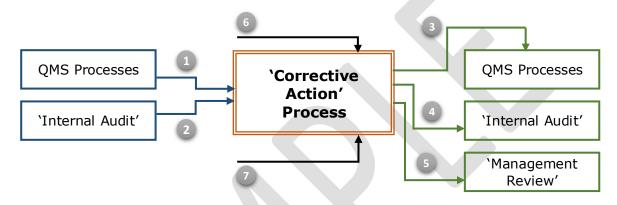
Subject: Corrective Action



4.0 Procedure

4.1. General

'Corrective Action' Process model is given on Fig. 1.



- Nonconformity
- Interim audit protocols with nonconformity wording
- Corrective actions and (or) actions to implement improvements
- Completed audit protocols with the information about corrective actions completion and (or) actions to implement improvements
- Information on nonconformity analysis results and corrective actions completion
- 6 QSP 10.2-01 Corrective Actions
- QMS Processes resources

Fig.1. 'Corrective Action' Process Model

- 4.2. CAR's may be initiated when actual or potential nonconformities are discovered, and apply to both products and processes. CAR's may be initiated:
 - in the process 'Internal Audit' (see QSP 9.2-01 Internal Audit);



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- in any process of QMS by any employee of [Company Name];
- for non-quality-related issues at [Company Name], such as safety and cleanliness issues.

Product nonconformities relate to products sold by [Company Name], both produced in-house and purchased from vendors.

Nonconformity refers to the failure to meet the requirements. Some examples of product nonconformities are:

• Improperly designed products

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